



C. & T. Tool & Machine Inc.

757 O'Brien, Unit 2
Peterborough, ON K9J 6X7
(705) 742-1591 Phone
(705) 742-0824 Fax

Quality Policy

Quality Statement

C. & T. Tool & Machine Inc. is committed to the support and continued improvement of their quality management system. By communicating to the organization the importance of meeting customer as well as statutory and regulatory requirements, C. & T. Tool & Machine Inc. provides an effective Quality Management System. The established Quality Policy is supported with Quality Objectives as well as well implemented Quality Management System Processes.

The organization operates with the following motto:

"The Precision People"

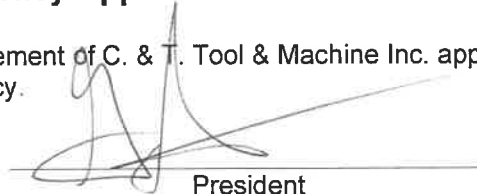
Quality Objectives

C. & T. Tool & Machine Inc. is committed to:

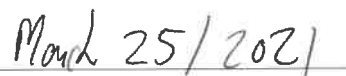
- **Customer focus** by providing quality machined parts and products that will meet or exceed all of our Customer's expectations. Customer satisfaction is achieved through a continuous improvement policy for all products and processes as well as through Customer feedback.
- **Improving performance and profitability** through regular comprehensive audits of the Quality System.
- **Fostering teamwork** through open and informal channels of communication that allows the discussion of ideas for product and process improvement.
- **Providing incentive for personal and company success** through a Company supported RRSP plan and fully reimbursed skills training programs.
- **Visible community leadership** by providing equitable meaningful employment, donating to and sponsoring local charities as well as conducting business activities in a professional and responsible manner.
- **Becoming the 'Supplier of Choice'** for our customers by achieving all of these goals.
- **Environmental, Health and Safety** comes first and is maintained throughout the quality management process.

Quality Policy Approval

The management of C. & T. Tool & Machine Inc. approve and endorse this Quality Policy.



President



March 25/2021